

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**ORIGINAL**  
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(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. \_\_\_\_\_  
ICC Office Use Only

Please provide the appropriate information in the ( ) areas in the heading below.

1-800-RECONEX, Inc. :  
:  
Application for a certificate of :  
local authority to operate as a :  
facilities based carrier of :  
telecommunications services within :  
the State of Illinois :

02-0375

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**  
(Use additional sheets as necessary.)

**GENERAL**

1. Applicant's Name(including d/b/a, if any)  
1-800-RECONEX, Inc.

FEIN # 93-1242033

Address: Street 2500 Industrial Avenue

City Hubbard State/Zip Oregon 97032

2. Authority Requested: (Mark all that apply) ☐ 13-403 Facilities Based Interexchange  
☐ 13-404 Resale of Local and/or Interexchange  
☒ 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

X Part 710 Uniform System of Accounts for Telecommunications Carriers

**Reconex currently has a Uniform System of Accounts that are customized towards the type of service Reconex provides.**

       Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois

X   Section 735.180 Directories

**Reconex provides customer information to Directory Listing Agencies or the ILEC to provide to the Director Listing Agency. Reconex does not have its own Directory books. It's customers are listed in the local directories provided by the ILECs.**

  X   Section 725.500(o) Telecommunications Carrier

**Section 725.500(0) is regarding the engineering and provisioning of call boxes to adequately serve a system in the event the central office is isolated from the control office or selective router. Reconex does not own any facilities, switches, or boxes. Reconex will be provisioning service via resale and the unbundled network element platform of the ILEC. The ILEC will maintain, engineer and provision any call boxes.**

  X   Section 725.620(b) Disaster Procedures

**Section 725.620(b) is regarding the central office being equipped with call boxes to serve a 9-1-1 system if there is an outage or disaster. Reconex relies on the ILEC for 9-1-1 services. Reconex has no facilities or equipment. Reconex simply provisions service via resale and the unbundled network element platform of the ILEC.**

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:
- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document  
  
**Attached**
  - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;  
  
**Attached**
  - (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and  
  
**Attached**
  - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

**Reconex is already certified to provide prepaid service.**

5. In what area of the state does the Applicant propose to provide service?

The entire state of Illinois

6. Please attach a sheet designating contact persons to work with Staff on the following:  
**Attached as Appendix D is a list of the below contact Personnel for Reconex.**
- a) issues related to processing this application
  - b) consumer issues
  - c) customer complaint resolution
  - d) technical and service quality issues
  - e) "tariff" and pricing issues
  - f) 9-1-1 issues
  - g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

7. Please check type of organization?

☐ Individual ☒ Corporation  
☐ Partnership Date corporation was formed March 3, 1998  
In what state? Oregon  
☐ Other (Specify)

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Please see attached as Appendix E, the articles of incorporation and attached as Appendix F, the Certificate of Authority to transact business in Illinois

9. List jurisdictions in which Applicant is offering service(s).

Applicant is currently providing service in Arizona, Arkansas, California, District of Columbia, Florida, Georgia, Idaho, Indiana, Kansas, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Mississippi, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, North Dakota, Oklahoma, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Utah, Virginia, West Virginia, and Wisconsin

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

☐ YES (Please provide details) ☒ NO

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

☒ YES ☐ NO

If YES, describe fully. On July 23, 1999, Reconex was served with a formal complaint by the state of Washington Utilities and Transportation Commission (WUTC). The Complaint alleged violations of various Washington Administrative Rules and were largely in the nature of meeting specific time frames for the delivery of bills and the filing of disconnection notices, charging the proper amounts under the tariff and the ultimate disconnection of the customer. The complaint concerned the provision of the Reconex local exchange service only. The Commission and Reconex agreed that the bulk of these issues were caused by the Reconex system, which at the time, was not capable of programming on a state specific basis and developed a settlement plan geared around system improvements and the imposition of a fine.

Reconex has not been the subject of any other investigation by any state regulatory body or the FCC.

12. Has Applicant provided service under any other name?

☐ YES ☒ NO

If YES, please list \_\_\_\_\_

13. Will the Applicant keep its books and records in Illinois? ☐ YES ☒ NO

Reconex will keep its books at its corporate office at 2500 Industrial Avenue, Hubbard, Oregon 97032. Reconex does not have any facilities or offices in Illinois; therefore, its books and records cannot be kept in the state of Illinois. Reconex will make its books and records available to the Commission at any time.

## MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

### Dave Griffie: President & CEO

Mr. Griffie joined 1-800-RECONEX in 2000. Mr. Griffie co-founded U.S. Digitel, Inc., in 1997 and held the position of President from 1997 to 2000 when the company was sold. He installed and networked eight NACT digital switches whose combined capacity totaled 10,752 voice ports and grew the company to \$80,000,000.00 in annualized revenue. From 1996 to 1997, Mr. Griffie was Vice President of Operations for Total World Telecom, Inc., where his group installed, networked and made operational, four digital switches, bringing the network total to nine switches. In early 1997 Total World Telecom, Inc., aggressively entered into the debit card business and Mr. Griffie's group installed and activated two CPDI debit card platforms, each providing over eighty DS1's of capacity. From 1990 to 1996, Mr. Griffie was the Executive Vice President and Chief Operating Officer for Call America/Uni-Net, Inc. From January 1990 to September 1993 revenues were increased by 400%, cost of sales were lowered to provide a 40% gross margin while attrition and bad debt were reduced to below 2%. From 1986 to 1989 Mr. Griffie was the Vice President of Operations for Tele-Fibernet Corporation. During his tenure at Tele-Fibernet, he converted their network from two analog switches to four networked digital switches and built an East Coast network from Florida to Massachusetts and extended that network west into over 70 metropolitan areas. In 1988 Mr. Griffie's group installed an Operator Service Center that employed over 200 operators on 32 operator positions. From 1969 to 1986 Mr. Griffie worked for Indiana Bell/Southwestern Bell where he received technical and management training that constituted over one hundred weeks of intensive classroom and laboratory training. Mr. Griffie attended Indiana University and Purdue University.

### Joe Brandes: Senior Vice President

Mr. Brandes joined 1-800-RECONEX in 1996. From 1990 to 1996 he was President of ProVision, Inc., a consumer products company manufacturing, marketing, and distributing golf products internationally. From 1987 to 1990, Mr. Brandes was Vice President of Marketing for O'Callahan's Restaurants, Inc., a \$9M multiple unit food and beverage operation. From 1978 to 1987, Mr. Brandes was Director of Marketing Operations and Distribution for Floating Point Systems, a \$150M scientific computer company. From 1972 to 1978 he served as controller for several business units including Wood Products, Heavy Equipment Manufacturing, and Retail Home Improvement with Columbia Corporation, a diversified \$175M company. Mr. Brandes holds a BS in Finance from the University of Oregon and an MBA from the University of Portland.

### William E. Braun: Vice President/General Counsel

Mr. Braun joined 1-800-RECONEX in 1997. Mr. Braun is an attorney licensed to practice in the states of Oregon and California. As an attorney for the past 16 years, he has served in a litigation and advisory capacity for private firms, corporations and governmental entities. Mr. Braun holds a BA in Political Science from California State University, Long Beach and JD from Northwestern School of Law of Lewis and Clark College. He is a member of the American Bar Association, the Oregon Bar Association and the California Bar Association.

### William R. Conner: Vice President of Information Technology

Mr. Conner joined 1-800-RECONEX in July 2000 with over 27 years experience in the telecommunications and information technology field. Prior to joining 1-800-RECONEX, Mr. Conner served as the Strategic Manager for a \$1.5B international telecommunication consulting firm. Mr. Conner has also lead the quality control process for Wang Communications, a subsidiary of Wang Laboratories; served as the Chief Architect for the renovation of all technology at PNG, a major energy company in Pennsylvania; and served as the Senior Manager of Engineering for a major division of MCI in Washington D.C. Mr. Conner holds a BS in Electrical Engineering and served ten years in the U.S. Marine Corps.

15. List officers of Applicant.

David Griffec, President

Joseph Brandes, Vice President

William Braun, Secretary

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ☐ YES ☒ NO

If YES, list entity. \_\_\_\_\_

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Reconex will bill for both its prepaid and postpaid services on a monthly basis

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Complaints are handled initially by our customer service representatives. If they cannot be handled by a representative, they are escalated to our customer service managers. They are responded to by our managers within 24 hours. If it cannot be resolved at that time, they are notified that they may seek assistance from the Commission.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ YES ☐ NO

20. What telephone number(s) would a customer use to contact your company?

1-800-275-8223

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

☒ YES ☐ NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

Reconex provides service through reselling the services of the incumbent local exchange carrier (ILEC). Reconex cannot set up service for a customer without the customer being completely disconnected. Reconex is not set up to transfer lines or numbers. Reconex can only set up a new customer if that customer has a complete disconnection from its previous carrier. Therefore Reconex cannot slam or cram end users.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois

☒ YES ☐ NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

☒ YES ☐ NO

## FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Appendix "G".

## TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? \_\_\_\_\_ YES ☒ NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

\_\_\_\_\_  
\_\_\_\_\_

If NO, which facility provider(s)'s services does the Applicant intend to use?

GTE and Ameritech

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

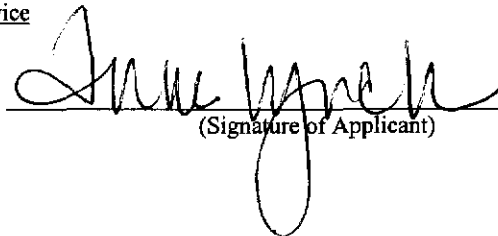
Reconex currently has authority to provide prepaid local and long distance service. This additional authority is to provide those services along with facilities-based local service, specifically, unbundled network element platform (UNE-P).

28. Will technical personnel be available at all times to assist customers with service problems?

☒ YES \_\_\_\_\_ NO (If Reconex's Personnel is unavailable or unable to assist, the ILEC can assist the customer)

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? \_\_\_\_\_ YES \_\_\_\_\_ NO

Applicant does not intend on providing payphone service

  
(Signature of Applicant)

# VERIFICATION

This application shall be verified under oath.

## OATH

State of Oregon       )  
                                  )ss  
County of Marion     )

Anne Lynch makes oath and says that she is the Regulatory Manager of 1-800-RECONEX, Inc. and that she has examined the foregoing application and that to the best of her knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Anne Lynch  
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ Oregon Notary  
(Title of person authorized to administer oaths)

in the State and County above named, this 17th day of May, 02.

Jennifer E. Sikes  
(Signature of person authorized to administer oath)

